
SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.9 Obligations of the Customer (Cont'd.)

2.9.2 (Cont'd.)

(c) Jurisdictional Reports (Cont'd.)

- 3) If the Company disputes the reasonableness of the PIU provided by the Customer or the reported PIU varies by more than five percentage points over the preceding PIU, the Company may ask the Customer to provide the data used by the Customer to determine the projected percentage. The Customer shall make accurate call detail records, from which the percentage of Interstate and Intrastate use can be derived, available for inspection as reasonably necessary for PIU verification. Such records shall be made available for inspection within 15 days of the Company's request for verification. The Company may refuse to change the projected percentage until sufficient evidence has been provided in support of the Customer's projection.
- 4) The Percent Local Usage (PLU) factor is the percentage of Intrastate terminating usage that is categorized as local jurisdiction. Where Customer is an approved local service provider, then the Customer may report a PLU.

Customers developing and reporting a PLU shall inform Company of the methodology used to determine the billed minutes that are jurisdictionally local and the methodology used to determine the total Intrastate billed minutes.

d) Jurisdictional Audits:

- 1) The Customer shall keep sufficient detail from which the percentages of Interstate and Intrastate use reported to the Company can be verified and upon request of the Company make such records available for inspection and audit. The Customer must maintain these records for 24 months from the date the report became effective for billing purposes.
- 2) Initiation of an audit will be at the sole discretion of the Company. The audit shall be performed by an independent party selected by the Company. An audit may be initiated by the Company for Customer no more than once per year. Customer shall supply the required data within 30 calendar days of the Company request.

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