

PSC No: 1 – Water  
UNITED WATER NEW ROCHELLE INC.  
Initial Effective Date: November 1, 2010

Leaf No. 38  
Revision: 2  
Superseding Revision: 0

### **GENERAL INFORMATION**

#### **21. TERMS OF PAYMENT**

- (a) All private fire service charges shall be payable quarterly in arrears. Bills for unmetered water for building purposes shall be payable in advance.
- (b) Bills for water service will be rendered monthly when the average water consumption is 30,000 cubic feet or more per quarter. Bills for water service will be rendered quarterly where the average water consumption is less than 30,000 cubic feet per quarter.
- (c) If a bill is not paid within twenty (20) days after the presentation of same, service may be discontinued and the meter removed by the Company after proper notice to the Customer as required by law. The deposit, if any, will be applied against such bill and any other arrears due by the Customer.
- (d) The unpaid balances will be subject to a late payment charge stipulate in the Miscellaneous Service Charges leaf of this tariff.

#### **21.A DEFERRED PAYMENT AGREEMENTS - RESIDENTIAL CUSTOMERS**

- (a) (1) The Company must provide a written offer of a payment agreement to an eligible Customer or applicant at the following times:
  - (i) Not less than five calendar days before the date of the scheduled termination of service for nonpayment of arrears, as indicated on a final termination notice, or eight calendar days, if mailed;
  - (ii) When payment of outstanding charges is a requirement for acceptance of our application for service;
  - (iii) When it renders a backbill which is more than \$100; provided however, that a utility is not required to offer an agreement under this section where the Customer's culpable conduct caused or contributed to the underbilling.

Issued in compliance with the Commission Order in Case 09-W-0824 dated October 15, 2010

Issued by: M.J. Pointing, V.P. & Gen. Mgr., 225 Palmer Ave., New Rochelle, NY 10801