

INTELLIFIBER NETWORKS, INC.

P.S.C. No. 2 - Telephone  
Original Leaf 32

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ACCESS SERVICES TARIFF

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**SECTION 3 - GENERAL RULES AND REGULATIONS, (Cont'd.)****3.11 Allowances for Interruptions in Service**

No credit shall be allowed for any service interruption of two (2) hours or less. For service interruptions of greater than two (2) hours, customers shall be credited at the rate of 1/114 of the rate applicable to the service which is subject to the interruption for each half hour or major fraction thereof. The maximum credit for all service interruptions during a one month period shall not exceed the service charges due to Company for such period.

Each service interruption shall be measured from (i) the time the Customer notifies the company that a service interruption has incurred to (ii) the time of restoration of service as determined by Company.

When the service provided by Company includes more than one (1) communications path, the service interruption allowance applied only to the path interrupted.

**3.12 Additional Provisions Applicable to Carrier Customers****3.12.1 Obligations of the Carrier Customer****A. Damages**

The Carrier Customer shall reimburse the Company for damages to Company facilities utilized to provide services under this Tariff caused by the negligence or willful act of the Carrier Customer, or resulting from improper use of the Company's facilities, or due to malfunction of any facilities or equipment provided by other than the Company, except that no Carrier Customer shall be liable for another Carrier Customer's actions.

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