

INTELLIFIBER NETWORKS, INC.

P.S.C. No. 2 - Telephone
Original Leaf 26

ACCESS SERVICES TARIFF

SECTION 3 - GENERAL RULES AND REGULATIONS, (Cont'd.)**3.9 Termination of Service, (Cont'd.)****3.9.2 Exception to Termination**

Telephone service shall not be terminated for:

- A. Nonpayment of bills rendered for charges of other than telephone service or deposits requested in connection with telephone service;
- B. Nonpayment for service for which a bill has not been rendered;
- C. Nonpayment for service which have not been rendered;
- D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures are in accordance with the Public Service Commission Rules and Regulations contained in Part 609 of 16 NYCRR.

Telephone service may be terminated for nonpayment of the undisputed portion of a disputed bill if the Customer does not pay the undisputed portion after being asked to do so.

3.9.3 Verification of Nonpayment

Telephone service shall not be terminated for payment of a bill rendered unless:

- A. The Company has verified that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice; and

Issued: September 22, 2010

Effective: October 24, 2010

Issued By: Frances McComb, General Counsel; Exec. VP - Law & Public Policy
1450 East Parham Road
Richmond, Virginia 23280