## SECTION 3 - GENERAL RULES AND REGULATIONS, (Cont'd.)

### 3.4 Payment for Service Rendered, (Cont'd.)

### 3.4.4 Payment of Charges, (Cont'd.)

If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted Customer deposit Rate or the applicable late payment Rate, if any, for the service classification under which the Customer was billed. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the late payment Rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within thirty (30) days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if objection is not received by the Company within two (2) months after the bill is rendered.

### 3.4.5 Late Payment Charges

A. Customer bills for telephone service are due on the due date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the Customer's next billing date, a late payment charge of $1.5 \%$ will be applied to all amounts previously billed under this Tariff, excluding one month's Local Service charge, but including arrears and unpaid late payment charges.
B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

