

PSC NO: 3 - WATER

LEAF: 25

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

mailed to the customer at the alternative address. If the Company still intends to terminate service as scheduled, the Company will mail notice of the scheduled termination to the premises where service is rendered 10 calendar days after the final termination notice was mailed to the alternative address.

3. The Company may terminate service only between the hours of 8:00 a.m. and 4:00 p.m., on Mondays through Thursdays, provided that such day or the following day is not:

- (a) a public holiday as defined in the General Construction Law;
- (b) a day the main business office of the Company is closed; or
- (c) a day the offices of the commission are closed.

4. The Company may not terminate service unless:

- (a) it has verified that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the notice period required by this Part; and
- (b) it has verified on the day termination is scheduled that payment has not been posted to the customer's account as of the opening of business on that day, or has complied with procedures established under paragraph E of this section.

5. The Company may not terminate service more than 60 calendar days after issuance of the final termination notice unless it has, during that time, issued a new termination notice that complies with paragraph (b) (1) of this section or has updated the original notice to include the current arrears.

6. The Company may not terminate service while a complaint is pending before the Company or the commission and for 15 calendar days after resolution by the Company or by the commission or its designee, for nonpayment of the disputed charges. Nothing in this Part prevents the Company from terminating service for nonpayment of undisputed charges.

7. The Company may not terminate service during a two-week period encompassing Christmas and New Year's Day.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488