

PSC NO: 3 - WATER LEAF: 58  
COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: November 30, 2010 SUPERSEDING REVISION:

NAME OF WATER COMPANY

BY \_\_\_\_\_

NAME OF APPLICANT

BY \_\_\_\_\_

**17. General Rules**

**A. Supply and Pressure**

The Company undertakes to use reasonable care and diligence to provide a constant supply of water at a reasonable pressure but reserves the right, at any time, after due notice, (unless and emergency occurs) to shut off the water in its mains for the purpose of making repairs and extensions.

**B. Sprinkling or Irrigation**

The charge for water service under Service Classification No. 1 includes the use of water for sprinkling or irrigation. There may be times when, in the opinion of the company, it may be necessary to restrict the use of this service to certain definite periods or to prohibit it entirely. In this event, every endeavor will be made to notify customers in advance by public notice.

**C. Quality of Water**

The Company does not undertake to supply any uniform quality of water for special purposes, such as swimming pools, bleaching or dyeing plants, or laundries. Customers requiring water of special quality, or water free from discoloration at all times, are required to provide such other protection as may be deemed necessary for the purposes required.

**D. Liability of Company**

The Company will not be liable for any injury, casualty or damage resulting in any way from the supply or use of water service or from the presence or operation of the Company's structures, equipment, pipes, appliances or devices on the customer's premises, or from the use of any equipment or materials installed in conformity with the Company's requirements or recommendations, except injuries or damages resulting from the negligence of the Company.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488