

PSC NO: 8 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 06/20/09

LEAF: 61
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION (Cont'd)

II. 9.k. CONTINUED

emergencies, the elderly, blind or disabled, and disconnections during cold weather.

Copies of the Company's special procedures are on file with the Commission and are available to the public upon request at Company offices where application for service may be made.

I. Company Disconnection for Safety, Tampering, etc.

1) Residential Customers

Notwithstanding anything to the contrary set forth herein, the Company may disconnect service when an emergency may threaten the health or safety of a person, a surrounding area or the Company's distribution system. The Company shall act promptly to assure restoration of service as soon as feasible. Service will be restored before it may be disconnected for any other reason.

2) Non-residential Customers

Notwithstanding anything to the contrary contained herein, the Company may disconnect service without notice, when:

- (a) there is an emergency which may threaten the health or safety of a person, the surrounding area, or the Company's distribution system;
- (b) there is a need to make permanent or temporary repairs, changes or improvements in any part of the system;
- (c) there is a governmental order or directive requiring the Company to do so.

The Company shall, to the extent reasonably feasible under the circumstances, provide advance notice to those whose service will be interrupted for any of the above reasons.

Issued by A. M. Cellino, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)