LEAF: 65 REVISION: 1 SUPERSEDING REVISION: 0

GENERAL INFORMATION (Cont'd)

II. 10.c. CONTINUED

service is disconnected or terminated for nonpayment of bills, the Company shall reconnect service, unless prevented by circumstances beyond its control or where a customer requests otherwise, to any such disconnected or terminated customer not more than 24 hours after the above conditions have been satisfied.

When service has been terminated to a non-residential customer for non-access or for a customer's violation of the Company's tariff, the Company shall reconnect service, unless prevented by circumstances beyond its control or where a customer requests otherwise, to any terminated non-residential customer not more than 24 hours after access is provided (and reasonable arrangements are made for access in the future) or the tariff violation is remedied. Whenever circumstances beyond the Company's control prevent reconnecting of service within 24 hours, service shall be reconnected within 24 hours after those circumstances cease to exist.

Notwithstanding anything to the contrary set forth herein, the Company may require deposits as a condition of service in accordance with the provisions of Section II.2. of this tariff.

11. ACCESS TO PREMISES

The authorized agents of the Company shall, at all reasonable times, have free access to any premises supplied with gas or to which a service connection has ever been made, for the purpose of examining, repairing or removing meters, pipes or other appliances therein belonging to the Company and of inspecting the piping and appliances belonging to the customer. Any customer who, at any time directly or indirectly denies, prevents or hinders the Company's authorized agents from entering the building or location or from making an inspection or examination, shall be subject to a penalty of \$100 for each such occurrence.

Issued by <u>A. M. Cellino, President, 6363 Main Street, Williamsville, NY</u> 14221 (Name of Officer, Title, Address)