

PSC NO: 8 GAS  
NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
INITIAL EFFECTIVE DATE: 06/20/09

LEAF: 18  
REVISION: 1  
SUPERSEDING REVISION: 0

GENERAL INFORMATION (Cont'd)

II. 2.c. CONTINUED

(b) had utility service disconnected for nonpayment during the preceding six months.

Such residential customers shall be provided a written notice, at least 20 days before the deposit is assessed, stating that the failure to make timely payment will permit the Company to require a deposit. If a deposit from a current residential customer who is delinquent by virtue of his or her failure to make a reasonable payment of arrears is required, the Company shall permit such customer to pay the deposit in installments over a period not to exceed 12 months.

Deposits from new or current residential customers may not exceed two times the estimated average monthly bill for a calendar year except in the case of gas space heating customers, where deposits may not exceed two times the estimated average monthly bill for the heating season. The deposit shall secure payment for services actually rendered, or for the rental of fixtures, instruments and facilities actually supplied.

The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income, or additional state payments to post a security deposit, nor shall it require or hold a deposit from any new or current residential customer it knows is 62 years of age or older unless such customer has had service disconnected by the Company for non-payments of bills within the preceding six months.

The Company shall not deny service for failure to provide a deposit to any new residential applicant who has initiated a complaint on the deposit requested by Company and shall continue to supply service during the pendency of such complaint, provided that such applicant keeps current on bills for service rendered and pays a reasonable amount as a deposit if the complaint challenges only the amount requested.

Issued by A. M. Cellino, President, 6363 Main Street, Williamsville, NY 14221  
(Name of Officer, Title, Address)