

CornerStone Telephone Company, LLC

P.S.C. No. 1 – Telephone
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SECTION 2 – GENERAL RULES AND REGULATIONS

2.10 Additional Provisions Applicable to Residential Customers (cont'd)

2.10.4 Installment Billing for Nonrecurring Charges

A residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

Installment billing is subject to the following restrictions:

1. Installment billing may be used only by residential customers;
2. Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;
3. A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
4. More than one installment plan may be in effect for the same customer at the same time;
5. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
6. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
7. Installment billing payments will continue even when an account is temporarily suspended;
8. No interest or carrying charges will be applied to the outstanding balance during the installment period.

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Issued by:

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