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SECTION 5 – SUPPLEMENTAL SERVICES

5.1   Custom Calling Service (cont'd)

    5.1.2   Description of Features (cont'd)

        2.   Call Forwarding

                 Call Forwarding, when activated, redirects attempted terminating calls to another
                 customer-specific line. The customer may have to activate and deactivate the
                 forwarding function and specify the desired terminating telephone number during
                 each activation procedure. Call Forwarding does not affect call-originating ability.

                 The calling party is billed for the call to the called number. If the forwarded leg of
                 the call is chargeable, the customer with the Call Forwarding is billed for the
                 forwarded leg of the call.

                 Call Forwarding - Busy automatically reroutes an incoming call to a customer-pre-
                 designated number when the called number is busy.

                 Call Forwarding - Don't Answer automatically reroutes an incoming call to a
                 customer-predesignated number when the called number does not answer within
                 the number of rings programmed by the Company.

                 Call Forwarding - Variable allows the customer to choose to reroute incoming calls
                 to another specified telephone number. The customer must activate and deactivate
                 this feature.

        3.   Call Waiting/Cancel Call Waiting

                 Call Waiting provides a tone signal to indicate to a customer already engaged in a
                 telephone call that a second caller is attempting to dial in. It will also permit the
                 customer to place the first call on hold, answer the second call and then alternate
                 between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW)
                 customer to disable CW for the duration of an outgoing telephone call. CCW is
                 activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and
                 is automatically deactivated when the customer disconnects from the call.

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