

CornerStone Telephone Company, LLC

P.S.C. No. 1 – Telephone
Original Page 60

SECTION 5 – SUPPLEMENTAL SERVICES

5.1 Custom Calling Service

5.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.1.2 Description of Features

1. Three Way Calling/Call Hold

The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

Issued: March 30, 2009

Effective: April 30, 2009

Issued by:

Scott Gilbert
Chief Information Officer
CornerStone Telephone Company, LLC
2 Third Street, Suite 303
Troy, NY 12180