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SECTION 11 – EXPLANATION OF TERMS

Interruption – The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

Joint User – A person, firm, or corporation that uses the telephone service of a subscriber as provided in Section 1 of the Tariff.

Kilobit – One thousand bits.

LATA – Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service under this Tariff.

Link – The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

Leased Channel – A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

Local Call – A call that, if placed by a customer over the facilities of the Company, is not rated as a toll call.

Local Calling Area – The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

Local Service – Telephone exchange service within a local calling area.

Loop Start – Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

Loops – Segments of a line that extend from the serving central office to the originating and to the terminating point.

Megabit – One million bits.

Message Rate Service – A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

Move – The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Multi-Frequency ("MF") – An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

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