

CornerStone Telephone Company, LLC

P.S.C. No. 1 – Telephone
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SECTION 11 – EXPLANATION OF TERMS

Direct Outward Dial (“DOD”) – A service attribute that allows individual station users to access and dial outside numbers directly.

Digital – A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

Dual Tone Multi-Frequency (“DTMF”) – The pulse type employed by tone dial station sets. (Touch tone)

Emergency Service Number (“ESN”) – A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the customer.

E911 Service Area – The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 Customer – A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

Error – A discrepancy or unintentional deviation by the Company from what is correct or true. An “error”, can also be an omission in records.

Exchange – An area, consisting of one or more central office districts, within which a call between any two points is a local call.

Exchange Access Line – A central office line furnished for direct or indirect access to the exchange system.

Exchange Service – The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

Final Account – A customer whose service has been disconnected who has outstanding charges still owed to the Company.

Flat Rate Service – The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

Ground Start – Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

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