

CornerStone Telephone Company, LLC

P.S.C. No. 1 – Telephone
Original Page 11

SECTION 2 – GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service (cont'd)

2.1.5 Directory Errors (cont'd)

5. Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms “error,” “mistake” or “omission” shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
- 6 Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

Issued: March 30, 2009

Effective: April 30, 2009

Issued by:

Scott Gilbert
Chief Information Officer
CornerStone Telephone Company, LLC
2 Third Street, Suite 303
Troy, NY 12180