

CornerStone Telephone Company, LLC

P.S.C. No. 1 – Telephone
Original Page 77

SECTION 5 – SUPPLEMENTAL SERVICES

5.10 Duplicate Bill Charges

5.10.1 General

1. A Duplicate Bill Charge will be applied upon the request of a customer or customer's authorized agent for duplicate copies of telephone bills(s) in accordance with the charges specified herein.
2. Duplicate Bill Charge will not be applied in the following instances:
 - a. When the provision of duplicate bills is provided for as part of the Customer's service.
 - b. When the Customer has not received a copy of the bill due to an error in the address of the bill.
 - c. When the request is for a duplicate of the first bill following the initial establishment, move or transfer of service.
 - d. When the request is for a final bill.
 - e. When the request is for a current month's bill.

5.10.2 Charges

	<u>Minimum</u>	<u>Maximum</u>
Residential		
Issued within the past 3 months	\$0.00	\$15.00
Older than 3 months	\$0.00	\$25.00
Business		
Issued within the past 3 months	\$0.00	\$15.00
Older than 3 months	\$0.00	\$25.00

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Issued by:

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