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SECTION 5 – SUPPLEMENTAL SERVICES

5.11 Network Analysis

5.11.1 General

- 1. Network Analysis fees apply when the customer or the customer's authorized agent requests that additional research be performed to provide information not required to be provided to the customer as a matter of routine occurrence.
- 2. Fees do not apply when the Company, of its own initiative, provides such information.
- 3. The Company will notify the customer of a good faith estimate of the fees prior to performing Network Analysis services.
- 4. The Company may require prior written approval from the customer before initiating customer-requested network analysis.

5.11.2 Rates and Charges

Per quarter hour or fraction thereof $\frac{\text{Minimum}}{\$0.00}$ $\frac{\text{Maximum}}{\$55.00}$

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Issued by:

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