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SECTION 5 – SUPPLEMENTAL SERVICES

5.5   Remote Call Forwarding (RCF)

    5.5.1   General
Remote Call Forwarding (RCF) automatically redirects an incoming call to a Customer's number to a pre-designated terminating number. Forwarding is always activated and not controlled by customer. No access line is associated with the dialed number from which the forwarding occurs. Customer specifies the forwarded-to number at the time the order for service is placed and a service order is required to change it.

    5.5.2   Provision of Service
1.   The RCF service is offered subject to the availability of suitable facilities.

2.   Remote Call Forwarding (RCF) is provided on the condition that the customer subscribe to sufficient features and facilities to adequately handle the calls to the terminating number without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional RCF features or facilities are required to support the forwarding of calls, the customer will, where appropriate, be required to subscribe to such features/facilities. If the customer refuses to do so and/or until adequate facilities are added, said customer's RCF service shall be subject to termination.

3.   Where calls are forwarded to phone service other than that of the RCF customer, it shall be responsibility of the RCF customer to obtain permission of that customer and to determine a mutually acceptable number of access paths with that customer and the company.

4.   The Company will not knowingly permit RCF to a terminating number that is itself forwarded to another number.

5.   Transmission levels on RCF service are not guaranteed.

6.   Optional Calling Plans are not allowed with RCF service.

    5.5.3   Rates and Charges

	Minimum	Maximum
Per Forward Path, per month	$ 0.00	$50.00

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