

CornerStone Telephone Company, LLC

P.S.C. No. 4 – Access
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SECTION 3 – SWITCHED ACCESS SERVICE

3.5 Rate Regulations

3.5.2 Cancellation of Access Service Order

A Customer may cancel an Access Order for the installation of service on any date prior to notification by the Company that service is available for the Customer's Use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer or End User is unable to accept Access Service within 30 calendar days of the original service date, the Access Order will be canceled and applicable charges will apply.

1 Prior to Firm Order Confirmation Date

If an Access Order is canceled prior to the Firm Order Confirmation date, no charges will apply.

2 On or After Firm Order Confirmation Date

If an Access Order is canceled on or after the Firm Order Confirmation date, the Customer will be billed a flat cancellation fee.

Cancellation Fee	\$110.00
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Issued: March 30, 2009

Effective: April 30, 2009

Issued by:

Scott Gilbert, Chief Information Officer
CornerStone Telephone Company, LLC
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