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PSC NO: 220 ELECTRICITY NIAGARA MOHAWK POWER CORPORATION INITIAL EFFECTIVE DATE: APRIL 27, 2009 LEAF: 121 REVISION: 0 SUPERSEDING REVISION:

GENERAL INFORMATION

25. METER: (Continued)

25.5 Meter Reading (Continued)

25.5.2.3 If the Customer's phone line is not operational for any reason when the Company attempts to read the meter, the Customer will be assessed \$50.00 on each monthly cycle until the condition is corrected. This provision will not apply to cellular telephones procured through the Company.

25.5.2.4 The Customer will be required to pay an additional cost to upgrade a Companyowned meter, in accordance with a schedule provided by the Company.

25.5.3 The Company will require access to any meter, pursuant to Rule 13 and the transportation Corporations Law, in order to verify the accuracy of remote meter reading devices, dial card readings or telephone readings, at least once in every twelve month period. If the Customer refuses this access, the Company may invoke the provisions as outlined in Rule 26.2.5.

26. BILLING, METER READING, AND COLLECTIONS:

Rates and charges specified in the various Service Classifications are stated on a monthly basis. A month as defined in the respective service classifications is any period consisting of not less than twenty-five (25) days nor more than thirty-five (35) consecutive days. The Company will ordinarily schedule meters to be read monthly (approximately thirty (30) days) or bimonthly (approximately sixty) and bills to be rendered monthly. Company reserves the right to read meters and render bills at any other interval of time. Where meters are scheduled to be read bimonthly, the Company will render interim, estimated bills in the bimonthly periods. In place of intervening month estimated bills, the meter may be read by the customer and reported to the Company for that purpose at the customer's request. In the event a bill is for a period longer than 35 days or shorter than 25 days, the bill will be prorated on the basis of a thirty-day billing period. However when a Customer discontinues service before the expiration of one (1) month, no proration will be made.

26.2 Estimated Bills - Residential

Should any meter or measuring device used under an agreement for service for any reason fail to register for any period of time the full usage of service by a Customer, or if the actual usage of service cannot be obtained because of inability of Company to read a meter or measuring device on the scheduled read date, the usage of service by such Customer may be estimated by Company on the basis of available data and the Customer billed accordingly.