
INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 BUSINESS SERVICE OFFERINGS

D. Q.Guaranteed

7. Guarantees

b. Performance Guarantees

(5) Frame Delivery

(c) Exclusions (Cont'd)

- Force majeure events beyond the reasonable control of Qwest including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by Qwest or the access provider.
- Frames dropped at infrastructure egress due to improper customer specifications of customer port speeds.
- Interruptions due to failure of power, equipment, service, or systems not provided by Qwest.
- Any circuits provisioned within the last 30 days.
- Scheduled maintenance interruptions and outages.
- Labor strikes.
- Force majeure events beyond the reasonable control of Qwest including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by Qwest or the access provider.
- Frames dropped at infrastructure egress due to improper customer specifications of customer port speeds.
- Interruptions due to failure of power, equipment, service, or systems not provided by Qwest.