
INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 BUSINESS SERVICE OFFERINGS

D. Q.Guaranteed (Cont'd)

9. Availability

Tariffed Qwest FramePlus Frame Relay service elements may not be available at or between all service points.

10. Plus Program

If a term customer's usage charges meet or exceed any other higher monthly commitment level, the customer will be credited the difference between the rates at the level/term it committed to and the rates it would have received if it has committed to the second commitment level above their monthly volume commitment level with the same term length. The credit will be applied in the actual month in which the usage occurred. Month-to-Month customers are not eligible for the Plus Program.

11. Qwest Calling Card

Qwest Calling Card described in Section 6 is available to Q.Guaranteed customers.

12. Enhanced Toll Free Features

Q.Guaranteed offers Enhanced Toll Free Features for all Q.Guaranteed customers. If the customer signs a term commitment, the customer is eligible to receive selected features at a packaged rate or the customer can subscribe to features individually.

13. Q.Guaranteed – FramePlus

- a. FramePlus frame relay service is a public, fast-packet data network offering. Customers access FramePlus at Qwest's closest Points of Presence (POPs). Within the POP, Qwest designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. Qwest dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.