
INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

2. GENERAL REGULATIONS

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.15 ALLOWANCE FOR INTERRUPTIONS

Customers may be eligible for an Allowance for Interruptions in service, subject to the following conditions:

- A. A Service Interruption shall be deemed to have commenced upon verifiable notification thereof by Customer to the Company, or when indicated by network control information actually known to the Company's personnel, whichever is earlier. Each such interruption shall terminate upon restoration of the affected Service, as determined by the Company.
- B. An Allowance for Interruption shall be granted only for Service Interruptions resulting from the unavailability of the circuits arranged by the Company to Customer and shall not be granted if the interruption of any service is due to an outage or other defect occurring in the facilities furnished by any other carrier.
- C. An interruption period begins when the Customer reports to the Company that the service has been interrupted and releases it for testing and repair. An interruption period ends when the service is restored. If the Customer reports the service to be inoperative but declines to release it for testing and repair, the service is deemed to be impaired, but not interrupted.
- D. If the Customer elects to use the services of another carrier after any of the above interruptions, or during a period when the Customer is unable to place a call using the Company's service(s), the Customer shall pay the charges for the alternative service used.