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**INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF**

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**4. BUSINESS COMPLEX SERVICE OFFERINGS**

**4.2 BUSINESS SERVICE OFFERINGS**

- I. Qwest Express Service
- 3. Products and Services
  - a. Qwest Express Service Voice Terminating Service
- (2) Terms and Conditions (Cont'd)

- (c) Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.

- (d) Discounts

Additional discounts are available based on Customer's total contributory charges invoiced to the Customer under an applicable Qwest Express Service Voice Terminating Service Agreement during that billing cycle. The applicable monthly discount will be applied against the Customer's use of interstate Qwest Express Service Voice Terminating Service. No revenue commitment is required to be eligible for these discounts.

- (e) Rates and Charges

Pricing for dedicated intrastate voice outbound will be developed on an individual case basis (ICB). Pricing for dedicated interstate voice outbound and Directory Assistance are specified in the Qwest Interstate Rates and Services Schedule.

- b. Qwest Express Service 8XX Voice Originating Service

- (1) General Description

Qwest's Express Service 8XX Voice Originating Service is a product in which Qwest originates Customer's toll-free voice traffic in the domestic United States and delivers such traffic to Customer over a carrier dedicated access line, which is a dedicated circuit that is connected to a switching platform and has the ability to aggregate traffic from, or deliver traffic to, multiple end-users.