
INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

11. OBSOLETE TRAVEL SERVICES

11.4 CALLING CARD OFFERINGS

A. Qwest Prepaid Card Service

2. Terms and Conditions (Cont'd)

- j. The Prepaid Card will be decremented the appropriate number of units for each minute the card is used. A per minute unit price is established for each terminating location. Calls are timed and debited in one minute increments, fractional minutes will be rounded up to the nearest whole minute. When the value of a Qwest Prepaid Card is less than the lowest unit price for a one minute call, the card will be retired and the unused balance forfeited. Prepaid Cards can be recharged pursuant to the provisions set forth herein.

3. Availability

Qwest Prepaid Card Service is available twenty-four hours a day, seven days a week from locations in the United States and its territories. Provision of the service and the number of available Qwest Prepaid Cards may be subject to technical limitations. Qwest Prepaid Card Service is offered to Customers on a first come, first served basis and is provided to the holder of the card.

4. Credit Allowances for Interruptions

- a. Customers who experience call interruption due to poor transmission, one-way transmission, or involuntary disconnection of the call may obtain a credit allowance. The credit allowance will be equal to the unit or dollar value for the duration of the call that is interrupted.
- b. In order to receive a credit allowance, the Customer must notify the Company at the designated Customer Service Number printed on the Qwest Prepaid Card within 30 days from the date the interruption was experienced. The Customer must also furnish the called number, the trouble experienced (i.e., cut-off, noisy circuit, etc.), and the approximate time the call was placed, and the duration of the interruption. The Prepaid Card will then be credited with the appropriate unit or dollar amount as set forth herein.