OPERATOR SERVICES TARIFF

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

The various service offerings that follow are available to the premises occupants/owners. The premises occupants/owners must make the selection of the desired service offering, and enter into a contract with the Company. All applicable terms and conditions for the elected service offering will be set forth in the contract. The charges to the end user are set forth in the following Options.

3.2.1 **OPTION A**

A. Description

- 1. Operator Services that are available from customer locations which presubscribe to one of the Company's direct dial services.
- 2. Operator Service calls that are placed with the assistance of a live or automated operator from telephones presubscribed to the Company. The following services are considered part of the Option A product line.
- a. <u>Hospitality Service</u> This service allows for calls that are placed with the assistance of a live or automated operator from hotel/motel telephones presubscribed to the Company.
- b. <u>Hospital Service</u> This service allows for calls that are placed with the assistance of a live or automated operator from hospital telephones presubscribed to the Company.
- c. <u>University/Education Service</u> This service allows for calls that are placed with the assistance of a live or automated operator from university/educational telephones presubscribed to the Company.
- d. <u>Business/Residence Service (Presubscribed to Other Carriers)</u> This service allows calls from business and residential locations which presubscribe to other carriers' direct dial services.
- e. <u>Casual Service</u> This service allows calls that are placed with the assistance of a live or automated operator from phones, which are not presubscribed to the Company, where the end user first dials the Company's carrier identification code.

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1801 California St. Denver, CO 80202