
OPERATOR SERVICES TARIFF

2. TERMS AND CONDITIONS

2.1 DEFINITIONS (Cont'd)

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "00", with all subsequent dialing being performed by Operator Services (0--). The following are examples of calls normally placed in this manner:

- Calling Card Calls – Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e. a "live" operator) or may be made on an "automated" basis.
- Collect Calls – Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.
- Credit Card Calls – Calls for which charges are billed, not to the originating telephone number, but to a credit card, such as VISA, MasterCard, or American Express.
- Third Party Calls – Calls for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.
- Person-to-Person Calls – Calls which are placed under the stipulation that the caller will speak only to a specific called party.
- Station-to-Station Calls – Calls for which charges are billed to the originating telephone number.

Operator Service

The operators, activities, equipment or services necessary to process Operator Assisted Calls.