

AMERICATEL CORPORATION
d/b/a 1010 123 Americatel
d/b/a Ametex, d/b/a Amextel
d/b/a Startec

PSC Tariff No. 1 - Telephone
Original Leaf No. 53

LONG DISTANCE RESALE TARIFF

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

3.4.4 LíneaPaís[®], (Cont'd.)

C. Credit Allowances for Interruptions (DP Component)

A credit allowance for calls made by the Customer under the DP Component of the Service is applicable for calls that are interrupted due to involuntary disconnection, poor transmission or one way transmission. Credit Allowances do not apply to interruptions not reported to Americatel or for interruptions due to failure of power, equipment or systems not provided by Americatel, or for calls placed to wrong numbers. A maximum of 2 credit allowances will be granted per Month.

To receive a credit, Customer must report the interrupted call to Americatel within 24 hours after experiencing the interruption, by calling Americatel's customer service number and furnishing the Customer's telephone number, the called number, the trouble experienced (e.g., cut off, noisy circuit) and the approximate time the interrupted call was made. Americatel will verify the information by reviewing the account history. If warranted, the account that was used to place the interrupted call will be credited a dollar amount equivalent to the amount calculated by multiplying the price per minute applicable to the interrupted call by the actual duration of the interrupted call or two (2) minutes, whichever is less.

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Issued by effective 01/13/2011 Charles G. Taylor, Jr., President and CEO
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