

AMERICATEL CORPORATION
d/b/a 1010 123 Americatel
d/b/a Ametex, d/b/a Amextel
d/b/a Startec

PSC Tariff No. 1 - Telephone
Original Leaf No. 47

LONG DISTANCE RESALE TARIFF

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

3.4.2 Dial-Around Code 10-15-688 AMETEX

A. General

Ametex 10-15-688 dial-around code is a communications service that allows customers to place long distance calls from their home telephone number or business number to international and domestic destinations.

B. Service Availability

Ametex 10-15-688 is available 24 hours a day, 7 days a week from residential and some small business phones located within the Continental United States. The service is not available to place calls from hotels, prisons, cellular phones, large businesses and pay phones.

C. Credit Allowances for Interruptions

Credit is applicable to the portion of the call that is interrupted due to cut off, poor transmission or one way transmission. Ametex will not grant credit for reaching the wrong number. The customer will receive credit on a per minute basis [in this case it is for the full amount of the first ten minutes], but there will be no credit issued for calls over ten minutes. There will only be one allowance granted per phone number per month.

To receive proper credit, the customer must notify immediately the company about the trouble experienced [e.g. cut off, noisy circuit], and the approximate time the call was made. The customer service representative will validate the complaint by revising the ANI's calling history. The customer can contact us at the designated customer service number of Ametex, or at the designated customer service number of the Company's Billing Agent as published on the clients' monthly telephone bill.

Credit allowances do not apply for interruptions not reported to the Company or to interruptions due to failure of power, equipment or systems not provided by Americatel.

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