

2. Definitions applicable to this Schedule: (Cont'd)

person, for which the Company's effective tariff specifies a residential rate. For the purposes of the Home Energy Fair Practices Act, a residential applicant includes any person who requests gas service at a premises to be used as his or her residence or the residence of a third party on whose behalf the person is requesting service, as defined in 16 NYCRR 11.2(a)(3).

7. "Customer", for the purposes of the Home Energy Fair Practices Act, a residential customer or current residential customer includes any person who pursuant to an application for service made by such person or a third party on his or her behalf is supplied directly by the Company with gas service at a premises used in whole or in part as his or her residence, as defined in 16 NYCRR 11.2(a)(2).

8. Non-residential Applicants and Customers:

- (a) Applicant: A person, corporation or other entity who has requested gas service as a non-residential customer.
- (b) Customer: A person, corporation or other entity, supplied by the Company with gas service under the Company's tariff and pursuant to an accepted application for service, who is not a residential customer as defined in 16 NYCRR Part 11.
- (c) New customer: A customer who was not the last previous customer at the premises to be served, regardless of whether such customer previously was or is still a customer of the Company at a different location.
- (d) Seasonal customer: A customer who applies for and receives Company service periodically each year, intermittently during the year, or at other irregular intervals.
- (e) Short-term or temporary non-residential customer: A customer who requested service for a period of time up to two years.
- (f) Actual reading: One obtained by a Company employee from either the meter or a remote registration device attached thereto.
- (g) Access controller: A party known to the Company to be in control of access to the metering equipment of a non-residential customer, and to have an active account of its own with the Company.
- (h) Payment: Considered to be made on the date when it is received by the Company or one of its authorized agents.

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Issued by Michael German, President & C.E.O., Corning, NY 14830