

## Digipath Digital Service

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**4. Ordering Service**  
**4.1 Cancellation or Change of Application Prior to Furnishing of Facilities**

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4.1.1	Description
<b>A.</b>	Where the applicant cancels an application for service prior to the start of installation or special construction of facilities no charge applies.
<b>1.</b>	Installation or special construction of facilities for a customer is considered to have started when the Telephone Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred provided either of the following has occurred.
<b>a.</b>	The customer has advised the Telephone Company to proceed with the installation.
<b>b.</b>	The Telephone Company has advised the customer that, in accordance with his order, it is commencing the installation.
<b>B.</b>	Where the applicant cancels an application for service and installation of facilities has been started prior to the cancellation, the lower of the following charges applies.
<b>1.</b>	A charge equal to the estimated costs incurred in such installation, less estimated net salvage.
<b>2.</b>	The charge for the minimum period of the service ordered by the customer including NRCs.