

VERIZON LONG DISTANCE LLC

New York PSC Tariff No. 2

Original Page 120

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.6 Residential Personal Toll Free Number, (Cont'd.)****4.6.2 Basic Option**

To call the Customer's designated terminating number, the Customer must dial the Company-designated toll free (800, 888, 877, etc.) terminating number and 4-digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may change the termination number to an alternate telephone number. Because Residential Personal Toll Free Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customers may have multiple toll free numbers per account. Call detail is available on the Customer's monthly statement at not additional charge.

Calls will be billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute will be rounded up to the next full minute. Residential Personal Toll Free Number may not be assigned or transferred for use with service provided by another carrier.

Distinctive Ring and Area Code Selection are not available with Residential Personal Toll Free Number. Customers must have touch-tone dialing to complete the toll free call. Minimum Service period for Residential Personal Toll Free Number is one month.

4.6.3 Plus Option *

Plus Option allows Customers to have calls routed to up to ten (10) different terminating numbers, using a single toll free number. The first terminating location defaults to the Customer's presubscribed telephone number. The Customer can specify the terminating numbers associated with each of the Residential Personal Toll Free Number Plus 4-digit PINs.

* The Plus Option is not available to new Customers.

Issued: December 29, 2009

Effective: January 28, 2010

Issued By: Edward L. Googe, President
1320 N. Courthouse Road, 6th Floor
Arlington, Virginia 22201

NYo0907