
SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.5 Optional Residential Services, (Cont'd.)****3.5.12 Discounted Plan for Disabled Customers****A. General Description**

This calling plan offers discounted rates for Residential Customers who have been certified as disabled by their local exchange carrier or who have been certified in writing by a licensed physician, audiologist, or speech pathologist as having a hearing or speech impairment which precludes oral communications and which requires that they communicate over telephone facilities by means other than voice, and who use a teletypewriter, facsimile machine, Code Com set, Teltrasensor set or other non-voice equipment for telephone communications will, upon application to the Company, receive reduced charges for Residential Customer-dialed station calls which do not require the intervention of an operator. Certification may also be provided by an authorized representative of a State or Federal agency that conducts programs for persons with hearing or speech impairments, or by pre-existing certifications establishing the impairment of hearing or speech such as those which qualify the person for social security benefits on the basis of total hearing impairment or for use of facilities of an agency for persons with hearing or speech impairment. The written certification of the speech or hearing impairment must be presented to the Company's Residence Service Center that serves the residence of the certified person.

The adjustment is provided for use by the Residential Customer with the speech or hearing impairment using a switched access line presubscribed to the Company and designated by the Residential Customer for such use, at a single residential location. Only one presubscribed line at a residence is authorized for this rate adjustment.

B. Additional Terms and Conditions

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.