## **VERIZON LONG DISTANCE LLC**

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## SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

## 5.18 Plan E Service, (Cont'd.)

## 5.18.1 General Description, (Cont'd.)

The Plan E Customer may elect to have the account automatically replenished through a preauthorized credit card arrangement. The automatic replenishment can either be a monthly automatic deposit or a replenishment that is triggered when the balance in the account reaches a threshold specified by the Customer, as described below. The Customer may arrange for monthly automatic replenishment pursuant to Company-presubscribed procedures. A date of the month, 1 through 30, may be selected. In February, when day 29 or 30 is the selection, the automatic replenishment will take place on the 28th, except in a Leap Year when, if the 29th or 30th is selected, the automatic replenishment will take place on the 29th. The monthly automatic replenishment amount will be determined by the Customer. The monthly automatic replenishment shall be a whole dollar amount between \$10.00 and a maximum of \$999.00. The Customer may also arrange for automatic replenishment when the account balance falls below a Customer designated dollar threshold with a minimum threshold of \$5.00 and a maximum threshold of \$999.00. The threshold must be a whole dollar amount. When the threshold is reached, the recharge amount specified by the Customer will be automatically added to the account balance. The replenishment amount must be between \$10.00 and \$999.00 and must be a whole dollar amount. If for any reason the credit card company does not authorize any given automatic replenishment selected by the Customer, the automatic replenishment feature will be suspended until the Customer contacts the Company and reestablishes the service.

The Residential Customer with a remaining available balance who discontinues the Company's prepaid service, or whose service is discontinued by the Company, shall be issued a refund within 90 days of cancellation. All refunds will be provided to the Residential Customer of record by check or credit card refund, depending on the method of payment.

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