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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

Plan E Service is no longer available to new Customers.

5.18 Plan E Service

5.18.1 General Description

Plan E Service is an optional calling plan offered at the rates and charges specified below to Residential Customers for prepaid switched equal access direct-dialed intrastate interexchange outbound calling service. Plan E Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed calling. Plan E Service utilizes Residential Customer-provided switched access lines that are presubscribed to the Company.

This Service cannot be selected for IntraLATA calling only.

Initial prepayments for service and replenishments may be made in any whole dollar increment at or above the minimum amount of \$10.00. Prepayments must be received by the Company or its authorized agent prior to the establishment or replenishment of the Residential Customer's prepaid account. The Company must receive verification of payments made via credit card or check cards (issued by Visa or MasterCard) from the authorized agent or financial institution prior to crediting an account. Account details, including calling activity and other charges, may be viewed by the Residential Customer at a Web site designated by the Company via the Internet at no extra charge. Residential Customers who elect prepaid service will not receive printed monthly statements, but may request a printed statement of account activity for the previous 30 days. Residential Customers requesting account statements will be charged per account statement as specified below. The charge will be deducted from the Residential Customer's prepaid account balance.

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