Status: CANCELLED Effective Date: 01/17/2010

SNET AMERICA, INC. d/b/a AT&T Long Distance East New York Tariff PSC No. 2 - Telephone Original Page 53

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.9 Business High Volume Calling Plan II

High Volume Calling Plan II is a flat rate calling plan designed for business Customers who bill at least \$50.00 monthly in long distance services. High Volume Calling Plan II calls utilize Switched or Dedicated Access Lines and are billed in one (1) second increments for plans with a Monthly Annual Commitment and are billed in six (6) second increments for plans with a Monthly Minimum Commitment, both with an Initial Period, for billing purposes of eighteen (18) seconds. The minimum commitment for the Monthly Minimum Commitment (MMC) on this plan is one month. The minimum commitment for the Minimum Annual Commitment (MAC) is one year.

- **3.9.1** High Volume Calling Plan II Customers can have multi location accounts that have the same account-billing name grouped together. Accounts that are added after the initial installation inherit the start date of the first account on the plan.
- 3.9.2 High Volume Calling Plan II Customer will be required to select a Minimum Monthly Commitment (MMC) without signing a term commitment or a Minimum Annual Commitment (MAC) which requires a term commitment. A Customer participating in the High Volume Calling Plan II commits to spending a predetermined dollar volume, either annually in the case of a MAC or monthly in the case of a MMC.
- 3.9.3 High Volume Calling Plan II Customers can aggregate usage totals from inbound and outbound service usage, monthly recurring charges associated with Dedicated Access when SNET America, Inc. d/b/a AT&T Long Distance is the Carrier of choice, Calling Card usage, and multiple Billed Telephone Numbers (BTN) when they are identified under a single Master Account Number, to meet either the MMC or MAC. Any commitment (MMC or MAC) shortfall will be applied to the Primary Billed Telephone Number of the Master Account.

Issued: December 17, 2009 Effective: January 17, 2010

Issued by: Mr. Arthur Paquette

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