Status: CANCELLED Effective Date: 01/17/2010

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#### **SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

# 3.5 800 Service Optional Features, (Cont'd.)

### 3.5.5 Enhanced Routing Features

The following features are available on both Switched and Dedicated Access for an additional one time and monthly charge:

Time of Day Routing Day of Week Routing Day of Year Routing Call Allocation Routing Command Routing

# (a) Time of Day Routing

This feature allows the Customer to have calls to the same 800 number routed to different locations during various times of the day.

- (1) Time of Day routing shall follow the national observance of daylight savings time
- (2) The day may be divided into 15 minute increments, with up to 96 time intervals per 24 hour period. All time intervals must begin on the quarter clock hour.
- (3) The Customer time of day schedule must include the entire 24 hour day.

# (b) Day of Week Routing

This feature permits the Customer to have calls to the same 800 number routed to different locations based upon the day of the week. Day of Week routing shall follow the national observance of daylight savings time.

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Issued by: Mr. Arthur Paquette

SNET America, Inc. d/b/a AT&T Long Distance East 310 Orange Street
New Haven, CT 06510

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