
SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.6 SimpleOptions, (cont'd.)

5.6.7 Integrated Voice Access Service

Effective 11/12/09, Integrated Voice Access Service is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

A. General Description

Integrated Voice Access (IVA) Service is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed dedicated access lines. Inbound (toll free) calling is also available for termination on dedicated access lines. The eligible Customer must subscribe to SimpleOptions and demonstrate to the satisfaction of the Company at the time of subscription to IVA that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate. Eligible Business Customers must subscribe to FlexGrow or DCS from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts.

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Dedicated Access	6 seconds	6 seconds

C. Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the Monthly Usage Guarantee (MUG). In addition, Conference Connections audio conferencing usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the MUG. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the MUG and the actual contributory billing for that billing period.