VERIZON ENTERPRISE SOLUTIONS LLC

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SECTION 1 - DEFINITIONS, (Cont'd.)

Residential Customer - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an Access Line that has not been assigned a business class of service by the local service provider.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard and/or ISDN local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Travel Card - A proprietary calling card offered by the Company which is used by dialing a Companyprovided authorization code or by using a line presubscribed to the Company's services.

Edward L. Googe, President 1320 N. Court House Road, 6th Floor Cancelled by 1 Rev. Leaf No. 8 Effective 07/01/2010, Virginia 22201