

VERIZON ENTERPRISE SOLUTIONS LLC

New York PSC Tariff No. 2

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SECTION 1 - DEFINITIONS, (Cont'd.)

Business Customer - For the purpose of this tariff, a Business Customer is a Customer of the Company who uses the Company's service for business purposes or who accesses the Company's service using an Access Line that has been assigned a business class of service by the local service provider.

Calling Card Call - A Calling Card Call is an operator assisted or automated call placed by a Customer where the call charges are billed to a local telephone company issued authorization code rather than to the originating or terminating telephone number.

Casual Calling - A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX +1 + area code + destination number.

Collect Call - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Commission - The New York Public Service Commission.

Company - Verizon Enterprise Solutions LLC, unless stated otherwise.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

Customer - Any person, firm, partnership, corporation or other entity who subscribes to or uses service and by doing so is subject to the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

Dedicated Access - A dedicated communications channel that terminates on a switch facility provided by the Company.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes such as, 101XXXX.

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