

VERIZON ENTERPRISE SOLUTIONS LLC

New York PSC Tariff No. 2

Original Page 69

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

4.1.1 Directory Assistance Rates

	Minimum	Maximum
Per Directory Assistance Call	*	\$1.99

4.1.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges, such as charges to transport and terminate the call.

	Minimum	Maximum
Per Completed Call	*	\$1.00

* For minimum rates see Section 2.22.

Issued: December 29, 2009

Effective: January 28, 2010

Issued By:

Edward L. Googe, President
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

NYo0906