

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.6 SimpleOptions

Effective 11/12/09, SimpleOptions is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

5.6.1 General Description

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card* and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizonldregulatory.com.

5.6.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

| Access Type/Call Type | Initial Increment | Additional Increment |
|-----------------------|-------------------|----------------------|
| Switched Access | 18 seconds | 6 seconds |
| Dedicated Access | 6 seconds | 6 seconds |
| Travel Card | 18 seconds | 6 seconds |
| Operator Assisted | 60 seconds | 60 seconds |

5.6.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

* Effective 11/12/09, only available to existing Customers.

Issued: December 29, 2009

Effective: January 28, 2010

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NYo0906