

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.2 Business Plan B, (cont'd)

5.2.3 Termination Liability, (cont'd.)

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they may move to FirmRate without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.