

PSC NY No. 9--COMMUNICATIONS

Verizon New York Inc.

Section TOC
Original Page 5

Resale Services

5.	Issuance, Payment and Crediting of Customer Bills	1
5.1.	Responsibility of the Telephone Company	1
5.1.1.	General	1
5.1.2.	Billing Convention	1
5.1.3.	Billing Periods	1
5.1.4.	Late Payment Penalty	2
5.1.5.	Payment Date	2
5.1.6.	Medium of Payment	2
5.1.6.A.1.	Immediately Available Funds	2
5.1.7.	Customer Deposits	3
5.1.8.	Billing Dispute	3
5.1.9.	Billing Adjustments and Verification	5
5.1.10.	Computation of Charges or Credits	5
5.1.11.	Transfer of End User Account Balance	6
5.2.	Responsibility of the Reseller	7
5.2.1.	End User Information	7
5.2.2.	Monitoring of Bills and Reporting Discrepancies	7
5.3.	Credit Allowance Conditions	8
5.3.1.	Service Interruption	8

Issued: November 29, 2000

Effective: December 30, 2000

By Sandra Dilorio Thorn-General Counsel
1095 Avenue of the Americas, NY, NY 10036