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#### **PSC NY No. 9--COMMUNICATIONS**

Verizon New York Inc.

Section 9
Second Revised Page 4
Superseding Original Page 4
(First Revised Page 4 Cancelled)

#### **Resale Services**

## 9. Other Services

## 9.3 Operator and Directory Services

### 9.3.1 Customized Routing

- **A.** Upon request, the Telephone Company will reroute the resellers end user's local and toll (including intralata toll) operator services and directory assistance calls to an alternate operator services provider.
- 1. Customized routing will be provided on a first-come, first-served basis pursuant to a mutually agreed upon schedule and the reseller's submission of a network design request.
- **a.** The schedule established will depend upon the reseller's requirements, and in any event be completed within 12 months of the request.
- **B.** The reseller is responsible for customized routing charges which the Telephone Company will determine on an individual case basis.
- **C.** The reseller is responsible for ongoing charges per rerouted subscriber line.
- **D. Application of Rates and Charges** A reseller utilizing the customized routing option for directory assistance is subject to the following rates and charges.
- 1. Service Establishment— An NRC applies per routing request, and will be developed in an individual case basis.
- **2. Monthly** A per rerouted subscriber line charge applies monthly.

# 9.3.2 Directory Assistance (DA) and Directory Listing Services Listings for Certain Customers

A. Subject to subparagraph, B. below, Verizon New York Inc. ("Verizon") will provide listings services to entities that purchase services under this Tariff (which entities are referred to below as "Carriers"). Such services will include (a) publication of listings for the customers of such Carriers in the alphabetical directories and classified directories published by or for Verizon; (b) the inclusion of such listings in Verizon's directory assistance records; (c) non-published service; and (d) additional listings and other premium listing services. Such services will be provided under the same terms, conditions, and regulations as are made available to Verizon's end-user Customers, as set forth in sections 9(A) and 9(B), of Verizon's Tariff PSC No. 1, and at the rates set forth in Section 30 of that Tariff, less the applicable discount percentage set forth in Section 10.6.1 of Verizon's Tariff No. 9. In applying the rates, terms, conditions, and regulations set forth in Tariff No. 1, "subscriber" and similar terms will be deemed to

refer to the Carrier's customer. For example, the nature of the Carrier's customer, and not of the Carrier itself, will determine whether the listing qualifies as a residence or business listing, and thus may affect the applicable rate.

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