ORANGE AND ROCKLAND UTILITIES, INC.
REVISION:

## GENERAL INFORMATION

## 6. METERING AND BILLING (Cont'd.)

### 6.15 SHARED METERS

(1) In accordance with 16 NYCRR Sections 11.30 through 11.39, and Section 52 of the Public Service Law, when a tenant's service meter also registers utility service use outside the tenant's dwelling, the tenant is not required to pay the charges for that service. The Company will establish an account in the owner's name for all service registered on the shared meter after that date and will rebill for past service in accordance with 16 NYCRR Part 11.34. A customer may request a copy of the entire rules governing shared meters from the Company's office.
(2) "Shared Meter" means any utility meter that measures gas service provided to a tenant's dwelling and also measures service to other space outside that dwelling. "Service to other space" includes service to equipment, such as space-conditioning or water heating equipment, operated for the benefit of common areas of the building or other dwelling units.
6.16 LOW-INCOME PROGRAM

Any customer receiving a grant under the Home Energy Assistance Program ("HEAP") shall receive a monthly bill credit for twelve consecutive months. The monthly bill credit will be $\$ 8.40$, $\$ 9.94$, and $\$ 11.63$, excluding applicable taxes, effective November 1, 2009, 2010 and 2011, respectively. The Company will commence posting the monthly bill credits to a customer's account within 60 days of receiving notification from the New York State Office of Temporary Disability (or its successor) of a customer's receipt of a HEAP grant.

Issued By: William Longhi, President, Pearl River, New York (Name of Officer, Title, Address)

