PSC NO. 90 Gas NEW YORK STATE ELECTRIC & GAS CORPORATION Initial Effective Date: 10/17/09 Leaf : 110 Revision: 4 Superseding Revision: 3

GENERAL INFORMATION

24. GLOSSARY: (CONT'd)

Utility Deficiency - means any action or inaction by the Company or one of its authorized agents that does not substantially conform to the rules and regulations of the PSC, the Company's tariff, or its written business procedures.

Water Vapor Content - Shall describe the condition of a cubic foot as either: Wet (W) - saturated with water vapor; or Dry (D) - anhydrous.

16 NYCRR - Title 16 of the New York Codes, Rules, and Regulations. Numerical suffix denotes a section or part of a rule.

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