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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN)¹ (continued)

¹This Service is no longer available for new Customer term plan agreements effective July 15, 2006. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. This Service is no longer available to existing Customers upon expiration of the Customer's term plan.

- (D (continued)
 - .4 Network Overflow

Network Overflow provides the ability for VPN On-Net calls to be routed over an alternate route should the primary route (or subsequent alternate routes) be busy. For example, if a VPN On-Net call cannot be completed due to a busy condition, the call can be routed over another dedicated switch/trunk group or over public network facilities. Network Overflow can only be applied to VPN Dedicated Access lines.

.5 Call Screen Routing

Call Screen Routing provides the capability to screen or route calls based on a number of parameters, such as the ANI from a switched line. VPN Customers may choose to block calls to a particular geographical area, or route calls depending on time of day, day of week, or day of year. Customers may subscribe to CSR features without subscribing to VPN Authorization Codes.

.6 VPN Authorization Code

Customers must subscribe to CSR in order to obtain VPN Authorization Codes. The VPN Authorization Code is used to override CSR restrictions imposed on the VPN Service. When a call screen restriction is reached, the VPN user(s) will be informed by an announcement that they do not have the proper authority to place the call. To override the restriction and enable the call to proceed, user(s) are required to enter a VPN Authorization Code with the appropriate Authorization Level. The VPN Authorization Code may be from one (1) to twenty-three (23) digits in length.

.7 Re-Origination

Re-Origination allows VPN members to make multiple calls during a single remote access session. That is, rather than redialing the remote access toll-free number for each successive call, the VPN member may simply press the pound (#) key on the telephone keypad on completion of a call and dial the next number the member wishes to call. The VPN member may make up to four (4) re-originated calls. A separate call detail record will be created for each individual call.

.8 Account Codes

Account Codes are optionally available with VPN Service.

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