

SBC Long Distance, LLC  
d/b/a AT&T Long Distance  
NY PSC Tariff No. 1 – Telephone

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### SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

#### 3.1 Operator Toll Assistance Services

##### 3.1.1 General

Operator Toll Assistance Services include a variety of billing options. Callers may use Operator Toll Assistance Services to place intrastate calls from their presubscribed telephone line or when away from their established primary Service location. Calls can originate from either tone-generating or rotary-dial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

##### 3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's outbound and/or calling card Service offerings and Casual Callers that dial one of the Company's Toll Free Access Numbers.

##### 3.1.3 Access Method

- (A) For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Operator Toll Assistance Service will be blocked from the Customer's DVA lines.

Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in Section 3.1.5 (A), 3.1.5 (B) or 3.1.5 (C) of this Tariff or may reach the operator for assistance. Callers placing a call from a tone-generating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

- (B) Unless otherwise indicated in this Tariff, callers placing calls over Switched Access lines may also place Operator Toll Assistance Services from Off-Net locations by dialing:

- .1 00 from a presubscribed telephone line and request the long distance operator to complete the call or
- .2 0+ the called number from a presubscribed telephone line

- (C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

- .1 00 from a presubscribed telephone line and request the long distance operator to complete the call
- .2 0+ the called number from a presubscribed telephone line.

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Issued: March 25, 2009

Effective: April 27, 2009

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